



Time Critical Guaranteed Select Account Agreement

Date: _____

Select Account Information:

Shipping Address: _____

Company Name: _____ Shipping City: _____ State: _____ Zip Code: _____

_____ Billing Address: _____

Account Number: _____ Billing City: _____ State: _____ Zip Code: _____

_____ Guaranteed Billing Address: _____

_____ Guaranteed Billing City: _____ State: _____ Zip Code: _____

Primary Contact Information:

Name: _____

Phone Number: _____

Email: _____

Fax Number: _____

Special Instructions/Requirements:

Guaranteed Shipping Procedures

For guaranteed by 5PM, place the 5PM sticker on the BOL or write "Time Critical Guaranteed" in the special instructions section of the bill of lading. Arrange for a pickup with local Estes terminal.

For guaranteed by Noon, place the 12PM sticker on the BOL or write "Time Critical Guaranteed-Noon" in the special instructions section of the bill of lading. Arrange for a pickup with local Estes terminal.

For guaranteed by 10AM, place the 10AM sticker on the BOL or write "Time Critical Guaranteed-10AM" in the special instructions section of the bill of lading. Arrange for a pickup with local Estes terminal.

For expedited service or delivery at a customized time/date, call 800-645-3952 or email timecritical@estes-express.com to receive a quote and instructions for how to ship.

Guaranteed Pricing Information

Guaranteed by 5PM

Current Estes pricing + 30% of Net surcharge. (\$60.00 surcharge minimum)

Guaranteed by Noon

Current Estes pricing + 40% of Net surcharge. (\$100.00 surcharge minimum)

Guaranteed by 10AM

Current Estes pricing + 50% of Net surcharge. (\$140.00 surcharge minimum)

Guaranteed by a customized time/date

Priced on a case-by-case basis

Notes:

- All guaranteed shipments are subject to current Tariff EXLA 105 Series (Rules and Regulations) on date of pickup. See Item 535 for guaranteed service specific tariff rules and conditions.
- Any guaranteed shipment in excess of 10,000 pound or requires more than 12 linear feet of trailer to safely load will be rated using the Estes Volume and Truckload quoting application for the pick up date. It is available on MyEstes, via API or by contacting the Estes Solution Center at 800-645-3952. Quotes not obtained using this application for shipments which exceed these limits will not be valid. Dimensions and piece count are required to quote volume shipments.**
- Dimensions and piece counts are required for quotes and on BOL.**
- Pickups made after 5 p.m. may result in an additional day of standard transit.
- The guaranteed quote/reference number must appear on the Bill of Lading for guaranteed 10AM, Noon or customized shipments. This number indicates Estes' ability to provide the service.
- Cancellation of contracted guaranteed shipments must be communicated by 5PM EST on the date pick up is contracted or cancellation fees will be invoiced. Send cancellations via email to timecritical@estes-express.com or call 800-645-3952 for documentation. Any updates or changes for Time Critical service after pickup from the shipper must be communicated and coordinated through the Time Critical department and not the local Estes terminals.

In no event shall the carrier, Estes Express Lines, be liable for any consequential, incidental, special or economic loss or damages resulting from its failure to meet the scheduled delivery dates, including, but not limited to loss of income or profits regardless of whether or not the Carrier knew or should have known that such damages might have been incurred.

I understand and agree to the guaranteed policy and pricing procedures as stated above. Please scan the completed agreement and return it by email to tcpricing@estes-express.com.

Signature of Shipper _____

_____ Date

Signature of Estes Account Manager _____

_____ Terminal

_____ Date

Signature of Estes Terminal Manager _____

_____ Terminal

_____ Date